



Results from the 2019 survey



Provide feedback on this website

The Microfaculty

107-109 Chingford Mount, Road,
Chingford, E4 8LT

Where patient experience is best



94% of respondents find it easy
to get through to this GP practice
by phone

Local (CCG) average: 61% | National
average: 68%



70% of respondents usually get
to see or speak to their preferred
GP when they would like to

Local (CCG) average: 44% | National
average: 48%



87% of respondents describe
their experience of making an
appointment as good

Local (CCG) average: 63% | National
average: 67%

Where patient experience could improve



*This practice has scored higher
than their CCG average in every
question*

Comparisons to the local (CCG) or national average may not be statistically significant.